

# UC San Diego's



## 2012 Assessment Analysis and Report

*"The LGBT RC allows me to have access to a community that I wouldn't have otherwise been able to find. I can sleep, eat, study, relax, and make new friends. It's one of the few places on campus where I can be my whole self"*

*"It helped me with the transition from high school to college life"*

*"[The LGBT Resource Center is] a great blessing"*

## Introduction

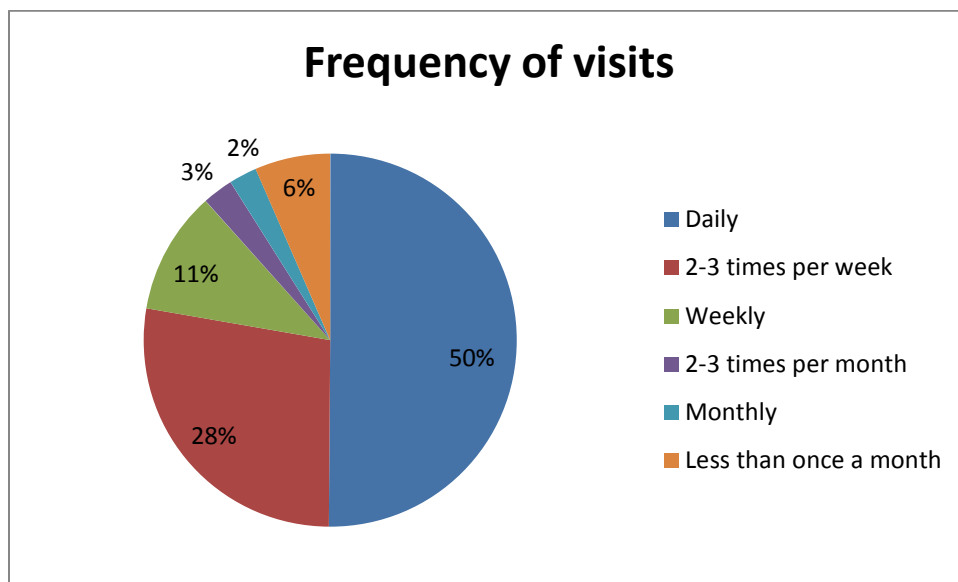
During Week 3 of the winter quarter, 2012 the UC San Diego engaged in a process of surveying every single visitor to the LGBT Resource Center. This census-type survey was designed to capture data regarding the demographics of our visitors, their frequency of visiting the LGBT Resource Center, as well as their needs and their level of satisfaction. The information below provides insight and analysis to the diverse, open and public nature of our Center.

### Visitors

Monday, January 23, 2012- Friday January 27, 2012

Total visitors 440

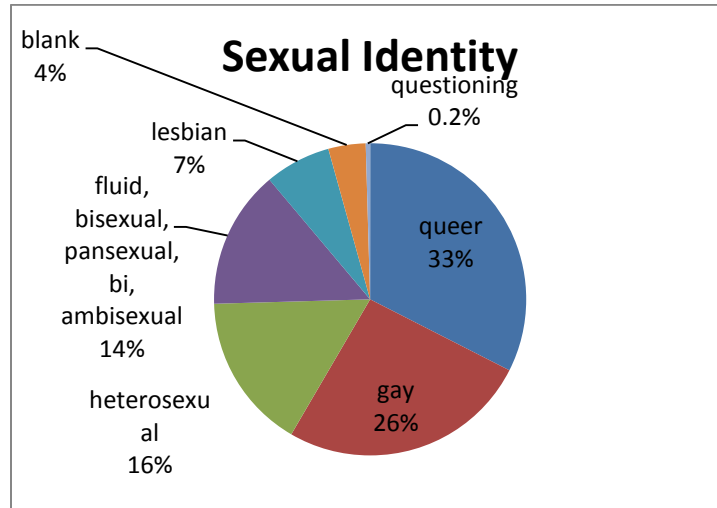
Unique visitors 124



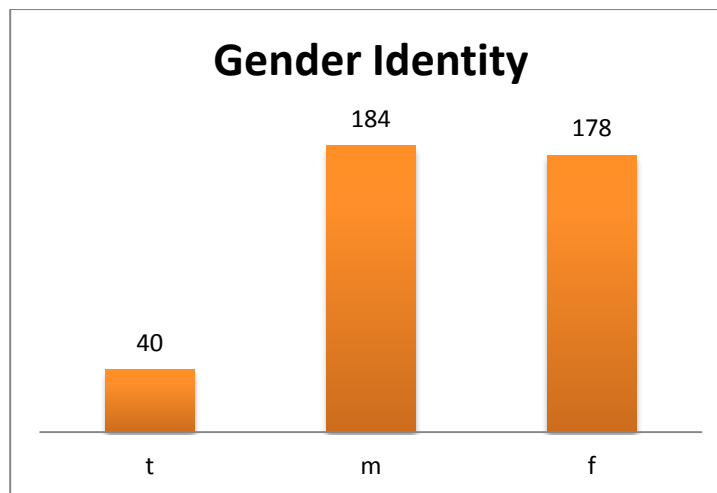
The far majority of the people who are in the Center are often in the Center, with more than three quarters of the respondents indicates that they are in the Center 2-3 times per week, with most in the space daily.

The next levels of analysis are done at the level of total visitors, in order to better understand who is visiting the space.

## Sexual and Gender Identity



The clear majority of the visitors to the LGBT Resource Center identify as a part of the LGBT community in some way, although it is notable that the space is not exclusive to any singular identifier, gay or straight, but a blend of sexual identities which represent the diversity of our community.

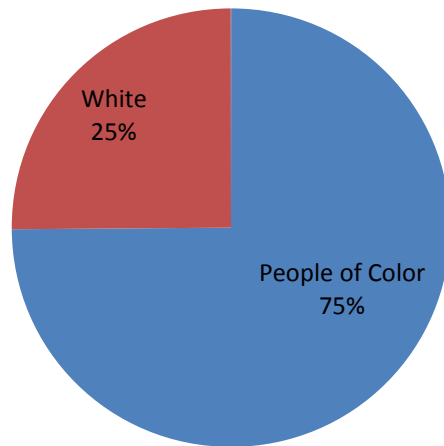


Those who participated in the survey could use any words or phrases they chose to describe gender identity. The three categories above represent broad social constructions of how society understands gender. Among the words and phrases were used to describe the numbers reflected in category “t” above were: *genderqueer, other, agender, queer, trans, androgyny, genderqueer/genderfuck, muppet, none, questioning, trans\*/genderqueer, masculine of center, and transmasculine person*. In the “m” category, these word and phrases were used: *man/male, cis-male, male bodied, fem male, male (cisgender), male?, and masculine*. In the “f” category, our community used the words and phrases *woman/female, womyn, female cissexual, action femme, female mtf, femanine, i identify as a womyn with ppp 'she' and 'they', wimyn, and ww*.

## Race and ethnicity

Race and ethnicity was another open category, where respondents could choose whatever words or phrase resonated most with them. One way of thinking about race and ethnicity on the space is comparing folks who identify as people of color to those who identify as white.

### **Racial and Ethnic Identity: People of Color compared to people who identify as White**

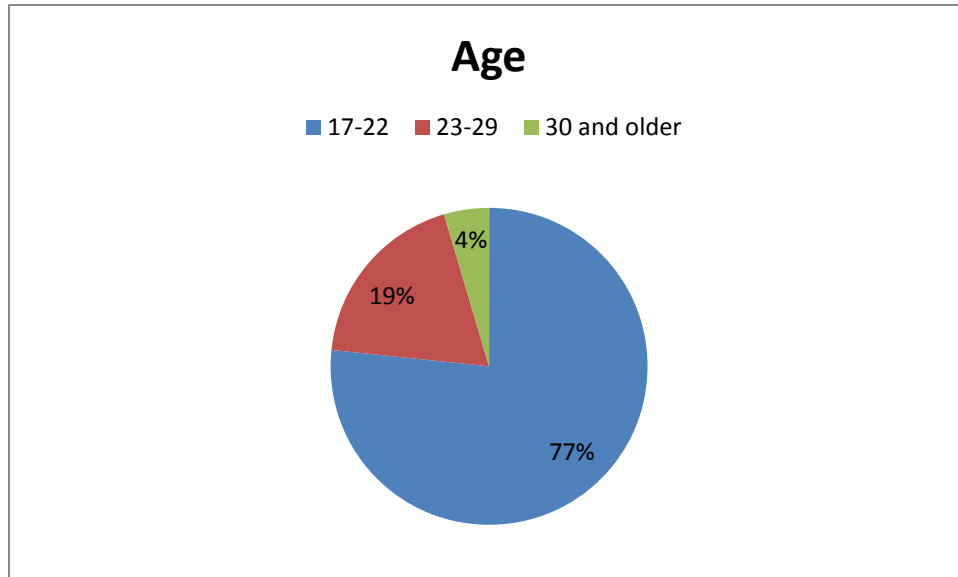


Understanding more deeply the makeup of those who identify as People of Color helps to understand who utilizes the space as well.

<b>Racial/Ethnic Identity</b>			
<b>API</b>	29	<b>Brown</b>	2
<b>Chican@</b>	28	<b>Latin@/Chican@</b>	2
<b>Mexican American</b>	21	<b>Mexicana</b>	2
<b>Black - Biracial</b>	20	<b>Other</b>	2
<b>Multracial</b>	20	<b>Taiwanese</b>	2
<b>Hispanic</b>	19	<b>API - Chinese</b>	1
<b>Vietnamese American</b>	13	<b>Asian/Chinese</b>	1
<b>Pin@y</b>	12	<b>Biracial - Black White</b>	1
<b>Chinese</b>	11	<b>Biracial - Native American White</b>	1
<b>Indian</b>	11	<b>Biracial - African American Mexican</b>	1
<b>Biracial</b>	10	<b>Biracial - Asian White</b>	1
<b>Black</b>	10	<b>Biracial - Filipina Mexican</b>	1
<b>Biracial - Black Mexican</b>	9	<b>Biracial - Filipino Italian</b>	1
<b>Latin@</b>	9	<b>Biracial - Filipino Spanish</b>	1
<b>Multracial - black Filipina piute</b>	9	<b>Biracial - Nicaraguan-Vietnamese</b>	1
<b>Filipino</b>	7	<b>Biracial - Portuguese Lebanese</b>	1
<b>Mexican</b>	7	<b>Hmong American</b>	1
<b>Chinese American</b>	5	<b>Indian American</b>	1
<b>Korean</b>	5	<b>Latino, Caribbean, Cuban</b>	1
<b>Middle Eastern</b>	5	<b>Mexican - Chicana</b>	1
<b>Asian American- Taiwanese</b>	4	<b>Mexican/Native American</b>	1
<b>Latino, cuban</b>	4	<b>Muliti-racial - Chican@</b>	1
<b>Vietnamese</b>	4	<b>Salvadorean</b>	1
<b>Biracial - Mexican Indian</b>	3	<b>South Asian, Asian American</b>	1
<b>Korean American</b>	3		
<b>Multracial - Mexican German</b>	3		
<b>Vietnamese Chinese</b>			
<b>Asian of Chinese and Cambodian descent</b>	2		

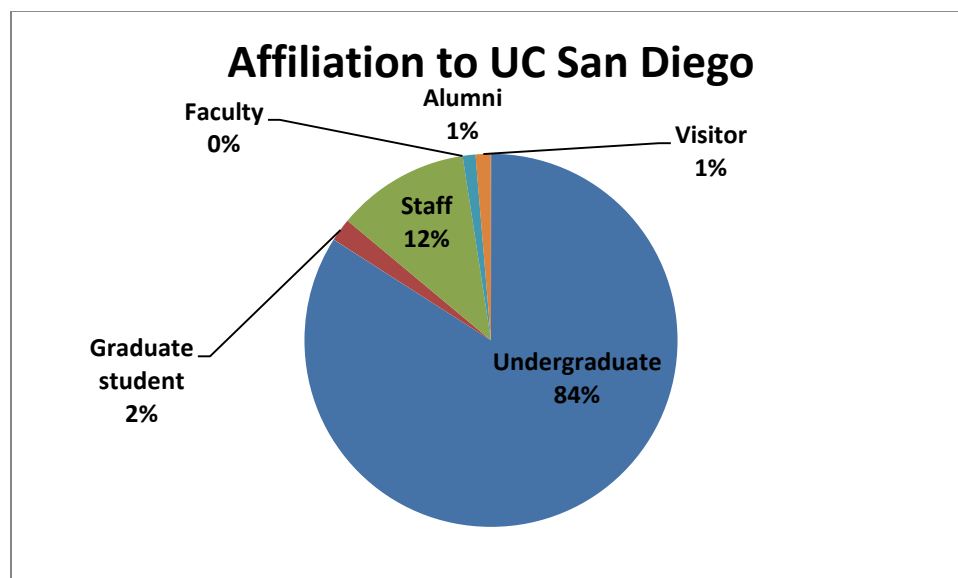
## Age

There is a narrow age range of the people who visit the LGBT Resource Center. The youngest person who visited was 17, and the oldest was 67. The clear majority were 18-22, with those under 30 making up 96% of the community which frequent the space.



## UC San Diego Affiliation

Undergraduates frequent the LGBT Resource Center more than any other category of affiliate. Of the undergraduates, 30% of them indicate they are transfer students.



## Reasons to Visit

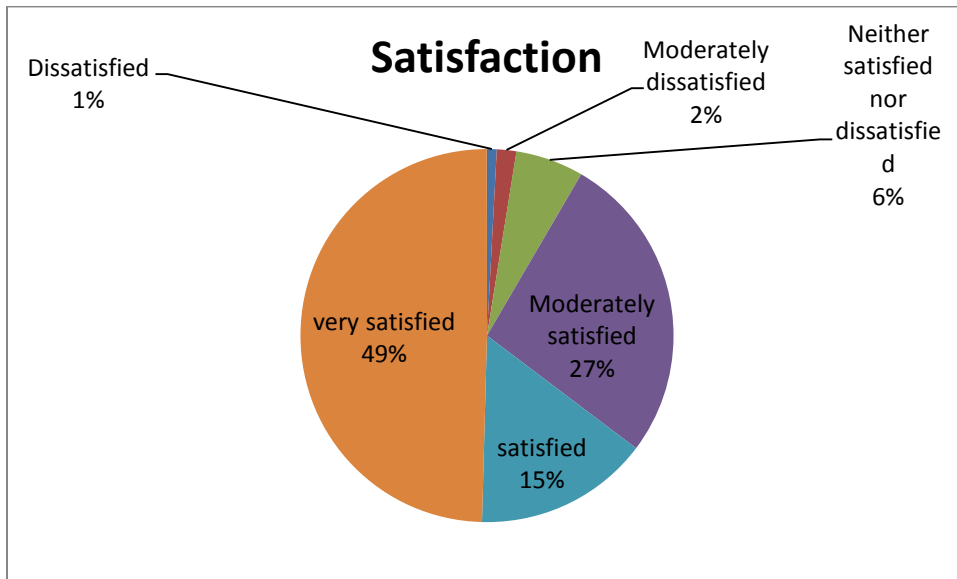
People visit the LGBT Resource Center for a variety of reasons, the two most common being to study and to be in community. A full list is in the table below.

Why People Visit	Frequency
Study	135
Hang out/be in community	115
An organization meeting	71
A meeting with others	50
A program	39
Eating food/a meal	37
Gender neutral restroom	33
A work shift	33
Sleep, nap, rest	28
Printing	27
Utilizing the kitchen	26
Accessing computers	24
A one on one meeting with LGBT RC staff	14
Get information, referrals and resources	14
A volunteer shift	11
Accessing the library/media	7
A study group	6
Post information	4
To reserve a room	1

## Satisfaction

Overall, respondents indicated that they are satisfied with the LGBT Resource Center. Some of the reasons indicated include “providing a place for me to meet and be surrounded by people that understand the complexity of identity” as well as the ease of access to safe space, a gender neutral restroom, and “a home away from home.”

Those which indicated dissatisfaction indicated they wanted more of a place for graduate students, “more attention towards maintaining a safe space” and that the space had “too much policing/ too political and judgmental.”





## Conclusion

In summary, the 2012 assessment provided insight into the community which frequents the space of the LGBT Resource Center. Combined with the weekly visitor statistics, these snapshots help us understand the life of the LGBT Resource Center through a quantitative lens, with some qualitative information which informs the data. A more extensive qualitative analysis was completed in 2009, and provides more in depth understanding of what happens to individuals who engage with the LGBT Resource Center. It is available on the LGBT Resource Center website under the history section.

Perhaps most heartening finding is the diversity represented in the space in terms of people of color. This reflects years of committed work by the staff to create an open, diverse and welcoming environment for all people. In the wake of the racial tension on UC San Diego's campus in 2010, the LGBT Resource Center's continues its commitment to addressing the intersections of identity and community through an LGBT lens. Through our work with our sister Centers, the Women's Center and the Cross-Cultural Center, the LGBT Resource Center strives to build community for those who may be most disenfranchised. Another powerful piece of information revealed through this analysis was the use of the space: studying and being in community. This data indicates a nexus between the mission of the Center with the mission of the University.

Specific concerns regarding graduate students provide areas for growth and improvement. As UC San Diego's lives it values around social justice, issues of policing, judgment and political correctness should continue to be discussed within the space.

The same census-type assessment is planned for 2013 during the same week of the quarter. This ongoing model of assessment will begin to help us compare year to year how our community uses the LGBT Resource Center.

For more information, please visit the LGBT Resource Center's website, <http://lgbt.ucsd.edu>.